



SPECIAL NOTICE

CALIFORNIA DEPARTMENT
OF TAX AND FEE
ADMINISTRATION
450 N Street
Sacramento, CA 95814

GAVIN NEWSOM
Governor

YOLANDA RICHARDSON
Secretary
Government Operations Agency

NICOLAS MADUROS
Director

CDTFA WEBSITE
www.cdtfa.ca.gov

CUSTOMER SERVICE CENTER
1-800-400-7115
CRS
711

New Video Tutorials for Cannabis Taxes, Emergency Telephone Users (911) Surcharge, Lead-Acid Battery Fees, Marine Invasive Species (Ballast Water) Fee

We have new video tutorials to help you prepare for logging in, filing your return, or paying your bill, using our new online services system. Visit our website beginning November 9, 2020, to watch our tutorials, then create your username and password to access our new system.

Video Tutorials

Please visit our [Online Services](#) webpage and select the *Tutorials* tab to see our new videos about *Logging In*, *How To File*, and *Payments*.

Tax and Fee Guides Online

For more detailed information about these tax and fee programs, you may visit our tax and fee guides below:

- *Tax Guide for Cannabis Businesses* at www.cdtfa.ca.gov/industry/cannabis.htm
- *Tax Guide for Sellers of Prepaid Mobile Telephony Services (MTS) and Telecommunication Service Suppliers* at www.cdtfa.ca.gov/industry/seller-servicesupplier.htm
- *Tax Guide for Lead-Acid Battery Fees* at www.cdtfa.ca.gov/industry/lead-acid-battery-fees.htm
- *Marine Invasive Species (Ballast Water) Fee Guide* at www.cdtfa.ca.gov/taxes-and-fees/marine-inv-spec-fee.htm

For More Information

Call our Customer Service Center at 1-800-400-7115 (CRS:711). Customer service representatives are available Monday through Friday, 8:00 a.m. to 5:00 p.m. (Pacific time), except state holidays.