Special Notice

CALIFORNIA DEPARTMENT OF TAX AND FEE ADMINISTRATION
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California Department of Tax and Fee Administration (CDTFA) Changes to Online Services

The Centralized Revenue Opportunity System (CROS) Project is our Information Technology modernization effort to enhance online services for our customers, improve our internal processes, and replace our existing computer systems. The first release of our new system will be in May 2018 and will include the following tax and fee programs:

- Sales and Use Tax
- Cigarette and Tobacco Retailer's License Fee
- Covered Electronic Waste Recycling (eWaste) Fee
- Lumber Products Assessment
- California Tire Fee
- Prepaid Mobile Telephony Services (MTS) Surcharge
- Cigarette and Tobacco Internet Purchases

Note: The remaining tax and fee programs we administer will be incorporated into our new system in spring 2019 and spring 2020.

How does this impact you?
During the transition, our current and new online services systems will be available, and our website will direct you to the correct login page based upon your account type.

In addition:

- The new system will look different, but have the same online functionality you currently enjoy along with many additional features;
- eWaste Fee, Cigarette and Tobacco Internet Purchases, and California Tire Fee accounts will file returns and schedules online;
- All sales and use tax schedules will be eligible to be filed online;
- Your Express Login Code will still be available for use as a "Limited Access Code."

What if you have questions?
For more information on the upcoming changes to our online services, please see our FAQ page at *www.cdtfa.ca.gov/services/cros.htm*.

We want your feedback! If you are interested in participating in a focus group to help us improve our online services, please email us at *CROS@cdtfa.ca.gov* for more details.

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