



Special Notice

**CALIFORNIA DEPARTMENT
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ADMINISTRATION**
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CDTFA WEBSITE
www.cdtfa.ca.gov

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1-800-400-7115

TTY
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May 2018 Installment Payments Delayed

The May payment for your Installment Payment Agreement (IPA) may be temporarily delayed due to the implementation of our new online services system. Our payment processing system will be unavailable from May 3 to May 8, 2018, due to an upgrade of our computer system.

How does this impact you?

IPA payments due from May 3, 2018, to May 8, 2018, will be debited from the bank account on May 8, 2018, or May 9, 2018. Thereafter, your IPA will resume its regularly scheduled debit date.

In addition, the following online services account functions will be unavailable from May 1, 2018, at 3:00 p.m. to May 6, 2018:

- File Your Return
- File Your Prepayment
- Make a Payment
- Relief Requests
- Request a Payment Plan

What if you have questions?

For more information on the upcoming changes to our online services, please see our FAQ page at www.cdtfa.ca.gov/services/cros.htm.

To speak to a representative about your IPA, please call your local California Department of Tax and Fee Administration (CDTFA) office. If you need assistance finding your CDTFA office please visit www.cdtfa.ca.gov/office-locations.htm.