



SPECIAL NOTICE

CALIFORNIA DEPARTMENT
OF TAX AND FEE
ADMINISTRATION
450 N Street
Sacramento, CA 95814

GAVIN NEWSOM
Governor

YOLANDA RICHARDSON
Secretary
Government Operations Agency

NICOLAS MADUROS
Director

CDTFA WEBSITE
www.cdtfa.ca.gov

CUSTOMER SERVICE CENTER
1-800-400-7115

CRS
711

Your CDTFA Account Will Move to Our New Online Services System Effective November 9, 2020

Your account will be included in our new online services system on November 9, 2020. To help you prepare, below are some important details about the transition and how to pay online with the California Department of Tax and Fee Administration (CDTFA).

What to expect

The account types listed below will continue to receive a notice of determination (billing) from the CDTFA, based on information from our partner agencies.

- Childhood Lead Poisoning Prevention Fees:
 - Architectural Coatings Childhood Lead
 - Motor Vehicle Fuel (MVF) Distributors Childhood Lead
 - Lead Release Childhood Lead
- Hazardous Waste Transportable Treatment Unit Fee
- Water Rights Fee

Pay online

Go Paperless! Starting November 9, 2020, pay your fees in our new online services system.

- Continue to use the *Make a Payment* feature on our website or sign up for a login (username and password) in our new system to access additional online services. See *Online Services* below.
- To receive notifications by email, update your email address with us. See *How to prepare* below.

Online Services

- Your current *User ID*, *Password*, and *Express Login* for this account will not be moved to our new online services system.
- This fall, we will mail you information on how to sign up for a new username and password and the security code needed to complete the sign-up process.
- Benefits of creating an online services login:
 - View your bill online
 - Pay your fee online
 - Update contact information online
 - Request relief online
- Business owners who already have a username and password in the new system will automatically have access to the accounts mentioned above beginning November 9, 2020.

How to prepare

Please confirm or update your email and mailing address with us at STFRegUpdates@cdtfa.ca.gov or call our Customer Service Center at 1-800-400-7115 (CRS:711) then select the *Special Taxes and Fees* option and follow the prompts. Customer service representatives are available Monday through Friday from 8:00 a.m. to 5:00 p.m. (Pacific time), except state holidays.

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Be Counted!

If we're not counted, we won't be seen or heard. Let's use our voices and fight for our families and communities by filling out the #2020Census! Education, healthcare, and infrastructure spending is determined from Census data. Get counted at californiacensus.org or by calling 1-844-330-2020 now.