



SPECIAL NOTICE

CALIFORNIA DEPARTMENT
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CDTFA WEBSITE
www.cdtfa.ca.gov

CUSTOMER SERVICE CENTER
1-800-400-7115
CRS
711

2024 Emergency Telephone Users Surcharge Rates (911 and 988 Surcharges)

For calendar year 2024, the 911 surcharge rate will remain at 30 cents (\$0.30) while the 988 surcharge rate will remain at eight cents (\$0.08).

Surcharge	Rate	Effective
911	30 cents (\$0.30)	January 1, 2024, through December 31, 2024
988	8 cents (\$0.08)	January 1, 2024, through December 31, 2024

The California Governor's Office of Emergency Services (Cal OES) currently determines the 911 surcharge rate amount by October 1 each year.¹ [Assembly Bill 988](#) (Stats. 2022, ch.747) established the 988 surcharge rate amount for calendar years 2023 and 2024.² Cal OES will determine the 988 surcharge rate amount by October 1 each year, beginning with the rate amount for calendar year 2025.³

For more information

Please visit our online *Tax Guide for Sellers of Prepaid Mobile Telephony Services (MTS) and Telecommunication Service Suppliers* for more information about the 911 and 988 surcharges at www.cdtfa.ca.gov/industry/seller-servicesupplier.htm, or call the Customer Service Center at 1-800-400-7115 (CRS:711). Customer service representatives are available Monday through Friday from 7:30 a.m. to 5:00 p.m. (Pacific time), except state holidays.

Visit our website at www.cdtfa.ca.gov/subscribe/ to subscribe to our email lists and receive the latest news including newsletters, tax and fee updates, and other announcements.

If you have questions regarding the surcharge rates, please visit the Cal OES website at www.caloes.ca.gov.

¹ Revenue and Taxation Code [section 41030 \(a\)](#)

² Revenue and Taxation Code [section 41030 \(b\)](#)

³ Revenue and Taxation Code [section 41030 \(b\)](#)