



SPECIAL NOTICE

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CDTFA WEBSITE
www.cdtfa.ca.gov

CUSTOMER SERVICE CENTER
1-800-400-7115

CRS
711

New Local Charge Rate for San Francisco Retail Sales of Prepaid Mobile Telephony Services (MTS) Effective April 1, 2022

Effective April 1, 2022, the new local charge rate for the City and County of San Francisco is 15.00 percent. Sellers are required to collect, report, and pay local charges on their retail sales of prepaid MTS. In addition to any applicable local charges, sellers are also required to collect the Emergency Telephone Users (911) Surcharge on each retail transaction of prepaid MTS as a flat rate fee (the current rate for calendar year 2022 is 30 cents). The current 911 Surcharge rate and local charge rates for each city and county are available on our *911 Surcharge and Local Charge Rates* webpage at www.cdtfa.ca.gov/taxes-and-fees/mts.htm.

NEW LOCAL CHARGE RATE			
Location	Current Rate	New Rate	County
City and County of San Francisco	14.80%	15.00%	San Francisco

For more information about local charge collection requirements and the 911 Surcharge, see our *Tax Guide for Sellers of Prepaid Mobile Telephony Services (MTS) and Telecommunication Service Suppliers* at www.cdtfa.ca.gov/industry/seller-servicesupplier.htm, or call our Customer Service Center at 1-800-400-7115 (CRS:711). Customer service representatives are available Monday through Friday from 8:00 a.m. to 5:00 p.m. (Pacific time), except state holidays.